



Monsta Clothing Co. Return & Exchange Form

For questions, please call **1.386.466.1001**
or email **customerservice@monstaclothing.com**

Ship all returns to:
MONSTA CLOTHING CO.
2370 SW State Road 47
Lake City, FL 32025
Attn: Returns

I Purchased My Gear From:

www.monstaclothing.com

Order Number: _____

www.amazon.com

Order Number: _____

Did you enclose a copy of your packing slip? **Yes** **No**

Options for Return (please check one):

Refund (Please see Return section below for qualifications)

Exchange (Please see exchanges section below)

Purchased by: (N/A if not available)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: (_____) _____

email: _____

Send Exchange to:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: (_____) _____

email: _____

I Am Returning:

(Item(s) being sent back)

Return Qualifications

- You have 30 calendar days to return an item from the date you received it.
- To be eligible for a return, your item must be unused and in the same condition that you received it.
- Your item must not be soiled with sweat, dirt or any elements.
- Your item needs to contain the original packing slip that came with your shipment. (or proof of purchase)

PLEASE NOTE: Monsta Clothing Company will enforce a **20%** restocking fee on ALL items that are returned. (unless the fault of Monsta Clothing)

REASON CODES	
Sizing	01 Too Small
	02 Too Big
	03 Fit Not as Expected
Quality	11 Fabric / Material
	12 Manufactures Defect
	13 Other
Service	20 Received Wrong Item
	21 Damaged in Transit
	22 Style Not as Expected
	23 Color Not as Expected
	24 Changed My Mind

Reason	Item No.	Color	Size	Quantity	Description
02	M-TEE-002	Black	XL	1	Example notes of issue

I Am Exchanging For: (Fill out this section if you are requesting an exchange)

Item No.	Color	Size	Description	Quantity	Unit Price	Total

PLEASE NOTE: If your exchange item requires any additional funds to cover the difference due, we will be submitting a PayPal request for funds to you via email. Exchange will not be shipped back out until funds have been collected. Return shipping fees are non-refundable. Processing time for all returns is 5 to 9 business days from the date of receipt.

- All returns are refunded to the original method of payment when received.
- For security, please do NOT include any payment or banking information in your return.
- Use your shipper of choice and mail package to the address above. Please consider using a trackable service. Don't forget to retain your tracking or delivery confirmation. Monsta Clothing Co. is not responsible for packages lost in transit.